

# Orane Consulting helps Metso reduce SAP resourcing cost and improve delivery timelines by 10%

Metso is a world-leading industrial company offering equipment and services for the sustainable processing and flow of natural resources in the mining, aggregates, recycling and process industries. With our unique knowledge and innovative solutions, we help our customers improve their operational efficiency, reduce risks and increase profitability. Metso employs over 12,000 people in more than 50 countries.

## The Challenge

Due to the expanding need for new functionalities and insights by the business had put the IT function under continuous strain to manage the talent pool for SAP resources. As the business demand followed its own patterns or lack of it predicting the right resource type, size and composition was also very difficult.

Metso implemented SAP across the global footprint of more than 60 countries. This was a full scope implementation, wall to wall solution for finance, administration, manufacturing logistics, sales and service. At a conservative approach 92% of Metso global revenues pass through SAP.

With such a deep penetration and impact on the business not finding the right resources at the right time was not a solution that the IT team would be fine with. As the demand was not static managing a pool of expensive resources was also not a solution.



[www.metso.com](http://www.metso.com)

### Industry

Natural Resources

### Headquartered

Gurgaon

### Employees

12000

### ERP Application

SAP

## The Solution

Metso explored the market for SAP professional services providers but finally zeroed on Orane Consulting.

Metso was looking for a partner who could offer a mix of onsite, offshore and managed services to augment the internal IT team and be an extension of the team. They were looking for a partner who had a large pool of SAP resources and has worked with global clients across geographies and time zones.

Orane consulting provided onsite resources for MDM, Episerver, PP and offshore services for Power BI. Through its proprietary managed services methodology Orane is also supporting the global footprint across 65 countries for PP, QM and FI.

## Benefits

Orane consulting was able to deliver following benefits to the Metso team

- On demand availability of resources when they are needed.
- Optimization of resourcing cost
- Avoiding delays because of non availability of critical resources
- Improvement in the process methodology
- Better control over composition of SAP team